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**Germany-Eschborn: IT services: consulting, software development, Internet and support
2023/S 158-500631**

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Official name: Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

Postal address: Dag-Hammarskjöld-Weg 1 - 5

Town: Eschborn

NUTS code: DE71A Main-Taunus-Kreis

Postal code: 65760

Country: Germany

E-mail: vergabe@bho-legal.com

Telephone: +49 619679

Fax: +49 61967980

Internet address(es):

Main address: <https://www.giz.de>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://ausschreibungen.giz.de/Satellite/notice/CXTRYY6Y1MKAXG9E/documents>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://ausschreibungen.giz.de/Satellite/notice/CXTRYY6Y1MKAXG9E>

I.4) Type of the contracting authority

Other type: Legal person governed by private law (gemeinnützige GmbH) wholly owned by the Federal Republic of Germany

I.5) Main activity

Other activity: International Development Cooperation

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

81299551-Development of an Electronic Certificates System in Jordan

Reference number: 81299551

II.1.2) Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description:

GIZ has been commissioned by the Global Alliance for Trade Facilitation (GATF) to implement this project in Jordan that aims at:

- Establishing a web-based system for facilitating electronic certificates of origin (eCOs) with possible integration with the country's Single Window. The push toward eCOs will give micro, small, and medium enterprises (MSMEs) a better opportunity to participate in global trade, thanks to a reduction in clearance times and enhanced efficiency at customs points. It could also eliminate barriers women face in cross-border trade, such as transportation challenges.

- Reforming the National Public-Private Consultation Mechanism: The project will work on restructuring the current committees on trade facilitation in Jordan to become more responsive to the needed reforms in the area of trade facilitation. This will include a gap analysis and a reform proposal, developing a national trade facilitation action plan, and designing a technical assistance and capacity building program to improve the ability of the new proposed structure to be more effective and efficient.

This Project came in the ongoing work of the GATF within its partnership with the GIZ / Trade for Employment Project (T4E) project to identify and address trade facilitation measures that would support the Hashemite Kingdom of Jordan in meeting its obligations under the World Trade Organization's (WTO) Trade Facilitation Agreement (TFA).

The project implementation started end of 2021, and included an assessment of the current business processes related to the issuance of electronic certificates of origin, an assessment and review of the regulatory framework governing the eCOs, and IT readiness assessment for transitioning to electronic issuance of certificates of origin.

The certificate of origin is an important document that exporters require with each exported shipment which shows the origin of the products and ensure preferential tariff treatment when a free trade agreement is signed between the exporting country and the importing country.

The project aims at digitalising the current paper-based system and transitioning to electronic issuance of certificates of origin through developing a web-based system where applications from exporters to get a certificate of origin, approvals from Ministry of Industry and Trade and Chambers of Industry and Commerce, payment of fees, and issuance of certificates of origin are all done online to reduce the cost and time for exporters.

In Jordan, Certificates of Origin (COs) are issued in paper by the relevant chambers. COs for manufactured products are issued by the chambers of industry/manufacturing- while those for wholly obtained goods and - fresh or unprocessed- plant or animal goods are issued by the chambers of commerce.

Exporters must obtain the CO from the chamber that they are registered with, depending on the nature of the economic activity and their geographical location. Chambers are distributed geographically in different regions of the country. There are three regional chambers of industry/manufacturing in Jordan's biggest cities of Zarqa, Irbid and Amman (the capital). The latter has jurisdiction over all regions not covered by Zarqa or Irbid chambers. In the case of commerce, there are 16 chambers of commerce located throughout Jordan in the cities of: Amman, Zarqa, Irbid, Mafrqa, Aqaba, Karak, Maan, Ramtha, Tafeleh, Madaba, Salt, Jarash, Ajloun, Mazar and the Shuna Al-Shamalieh.

After being issued by the relevant chamber, all COs must be stamped and authenticated by the Ministry of Industry, Trade and Supply. Except for the COs pursuant to the pan-euro-med rules of origin applied in three of Jordan's free trade agreements (FTAs): the Association Agreement with the EU, the FTA with EFTA and the Agadir Agreement, where a Movement Certificate to the EU, noting that these EU Movement Certificates are issued and authenticated by Jordan Customs.

II.1.5) **Estimated total value**

II.1.6) **Information about lots**

This contract is divided into lots: no

II.2) **Description**

II.2.2) **Additional CPV code(s)**

72200000 Software programming and consultancy services

72227000 Software integration consultancy services

72266000 Software consultancy services

73000000 Research and development services and related consultancy services

II.2.3) **Place of performance**

NUTS code: JO Jordan

Main site or place of performance:

00000 Jordan

II.2.4) **Description of the procurement:**

The project needs the development of an IT solution to allow for electronic issuance of COs in Jordan, the system will be owned by the Ministry of Industry, Trade, and Supply (MoITS) and will allow chambers of industry, chambers of Industry, and Jordan Customs to accept companies` membership in chambers and allow for

accepting applications to issue COs and issuing them electronically after reviewing and approving from the chamber and MoITS where required, in addition to paying all required fees electronically.

The aim of the tender is to find a company which implements the IT Solution of issuing electronic Certificate of Origin for the Ministry of Industry, Trade and Supply (MoITS). Therefore, the contractor shall fulfill the following tasks:

- Developing and setup of a centralized registration and Membership System for the Chambers including:
 - o Enabling companies to register for memberships, renew existing memberships and pay correspondent membership fees. Companies register for membership at the corresponding chamber based on geographical location.
 - o Allowing members to login to a web-based portal and maintain own membership data, as well as initializing membership processes.
 - o Building and maintaining an online business directory for the Chambers and Ministry.
 - o Sending notifications and email communications between Ministry, Chambers and Members of the system
 - Enabling the system functions to issue Electronic Certificates of Origins with electronic signature, security features and online verification processes
 - o Enables members for the processing and issuance of the following e-documents related to proofs of origin, which includes the certificates of origin used for different export destinations.
 - o Enable the members to register new products
 - o Enabling the system functions to issue Electronic Certificates of Origin with electronic signature, security features and online verification methods and pay correspondent membership fees.
 - o Allowing Members to have an overview of existing Certificate of Origins and issuing status
 - o Sending notifications and email communications between Ministry, Chambers and Members of the system
 - Provide recommendations on the recommended hardware (servers) to deploy the Membership and CO Solution and run it, as well as providing a list of prices for the recommended hardware:
 - o Coordinate the components to be installed with the Ministry of Industry, Trade and Supply (MoITS) as the operator of the Jordan GPC.
 - o The support on deployment and the components in the productive Cloud environment is provided by the ministry free of charge. The contractor shall inform the ministry of the system specifications to be installed in the Jordan GPC. The installation of the components will be done together with the Ministry.
- The developed system should allow for the processing and issuance of different forms used for different export markets (General form and forms for free trade agreements), which includes the certificates of origin used for different export destinations.

The main partners will be the MoITS as the owner and administrator and the chambers of industry, chambers of commerce, and Jordan Customs who will be issuing COs through the system.

Below is a brief description of the main stakeholders and partners:

- Ministry of Industry, Trade and Supply (MoITS): The Ministry is responsible for developing the main instructions for issuing certificates of origin and amending them based on the emerging situation in the Hashemite Kingdom

of Jordan. It is also responsible for authenticating the certificate after it has been issued by the Chambers of Commerce and Industry.

- Jordan Customs: Responsible for issuing customs declarations that are used to issue commercial certificates of origin, and responsible for issuing EUR1 certificates based on the European agreement.

- Ministry of Finance: The Ministry is responsible for collecting a specific fee (5 Jordanian dinars) instead of stamps for each certificate of origin issued.

- Chambers of Commerce: There are 16 chambers of commerce in Jordan. They are responsible for issuing certificates of origin for Jordanian agricultural and animal products, raw natural resources, foreign goods that are re-exported, and foreign goods purchased from the Jordanian domestic market under specific conditions.

- Chambers of Industry: There are 3 chambers of industry in Jordan. They are responsible for issuing certificates of origin for Jordanian industrial products.

Expected contract duration: From award notification until 30.04.2024.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/11/2023

End: 30/04/2024

This contract is subject to renewal: yes

Description of renewals:

GIZ may optionally commission contract amendments and/or increases based on the criteria in the tender documents to the successful bidder of this tender. For details, please see the terms of reference. Please see Options in this contract notice for details.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: yes

Description of options:

It is possible to continue key elements of the service specified in the tender as part of a follow-on measure within the context of the basic project. This is described in detail below:

Type and scope: Continuation of the activities described in Chapter "3.8 Work package 7: Continuous user support and operation" of these ToRs with possible expansion of these activities. Maintenance of the IT Solution and ensuring that it is working properly and fixing bugs of the IT Solution which may arise during the first implementation period.

This would include the continuation of the service for 6-month which would entail:

- Additional 6 days of the Project Manager

- Additional 6 days of Expert 3: Infrastructure Solution Designer/Hardware, and Security Consultant

- Additional 4 days of Expert 4: Data Migration Expert

- Additional 24 days per Expert of 2 Experts from the Expert Pool 1: Software development team (total of 48 days)

Precondition: The contract for the follow-on phase or extension of the current GIZ project is awarded by GIZ's commissioning party.

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section III: Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

1. Trading name and address, commercial register number.
2. Eligibility declaration that no grounds for exclusion in Section 123, 124 of the German Act Against Restraints of Competition (GWB) apply.
3. EU-Russia sanctions declaration
4. Declaration of compliance with § 22 LkSG
5. Eligibility declaration subcontractors if applicable.
6. Association clause if applicable

III.1.2) Economic and financial standing

List and brief description of selection criteria:

1. Average annual turnover for the last three years at least 350,000.00 EUR.
2. Number of employees as at 31.12 of the previous year at least 25 persons

Minimum level(s) of standards possibly required:

1. Average annual turnover for the last three years at least 350,000.00 EUR.
2. Number of employees as at 31.12 of the previous year at least 25 persons

III.1.3) Technical and professional ability

List and brief description of selection criteria:

1. At least 4 reference projects in the technical field "software customization, implementation and operation (incl. maintenance) for a client from the public sector (e.g. federal government, federal states, municipalities as well as their institutions and companies)" and thereof at least 1 reference project in the region Jordan, KSA, UAE, Iraq or Palestine in the last 6 years.
2. The technical assessment is only based on reference projects with a minimum commission value of 75,000.00 EUR.

Minimum level(s) of standards possibly required:

1. At least 4 reference projects in the technical field "software customization, implementation and operation (incl. maintenance) for a client from the public sector (e.g. federal government, federal states, municipalities as well as their institutions and companies)" and thereof at least 1 reference project in the region Jordan, KSA, UAE, Iraq or Palestine in the last 6 years.
2. The technical assessment is only based on reference projects with a minimum commission value of 75,000.00 EUR.

Section IV: Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date: 15/09/2023

Local time: 12:00

IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**

IV.2.4) **Languages in which tenders or requests to participate may be submitted:**

English

IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 31/12/2023

IV.2.7) **Conditions for opening of tenders**

Date: 15/09/2023

Local time: 12:00

Section VI: Complementary information

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about electronic workflows**

Electronic ordering will be used

VI.3) **Additional information:**

All communication takes place in English via communication tool in the project area of the procurement portal.

Bekanntmachungs-ID: CXTRYY6Y1MKAXG9E

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Die Vergabekammern des Bundes

Postal address: Villemombler Straße 76

Town: Bonn

Postal code: 53123

Country: Germany

E-mail: vk@bundeskartellamt.bund.de

Telephone: +49 2289499-0

Fax: +49 2289499-163

Internet address: <https://www.bundeskartellamt.de>

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

According to Article 160, Section 3 of the German Act Against Restraint of Competition (GWB), application for review is not permissible insofar as

1. the applicant has identified the claimed infringement of the procurement rules before submitting the application for review and has not submitted a complaint to the contracting authority within a period of 10 calendar days; the expiry of the period pursuant to Article 134, Section 2 remains unaffected,
2. complaints of infringements of procurement rules that are evident in the tender notice are not submitted to the contracting authority at the latest by the expiry of the deadline for the application or by the deadline for the submission of bids, specified in the tender notice.
3. complaints of infringements of procurement rules that first become evident in the tender documents are not submitted to the contracting authority at the latest by the expiry of the deadline for application or by the deadline for the submission of bids,
4. more than 15 calendar days have expired since receipt of notification from the contracting authority that it is unwilling to redress the complaint.

Sentence 1 does not apply in the case of an application to determine the invalidity of the contract in accordance with Article 135, Section 1 (2). Article 134, Section 1, Sentence 2 remains unaffected.

VI.5) **Date of dispatch of this notice:**
15/08/2023